The Gold Standards Framework (GSF) is a way of working that helps staff to deliver a ‘gold standard’ of care for all people who have a life limiting condition and when their illness is no longer curative.

**What is the Gold Standards Framework?**

The GSF and advance care planning is all about you, your wishes and your needs. You can change your recorded preferences as often as you need or want.

**Why use the Gold Standards Framework?**

- You and your family will feel more in control with your wishes acknowledged and respected
- Your needs and wishes will have greater priority and your care will be planned with you
- You are more likely to get the kind of care you want in the place that you want
- Improved coordination of services to support your care
- Clear communication with you, your family and all others involved in your care
- Improved quality of your end of life care - especially symptom control
- By being given the right information to support you in making decisions about the future

If you have a life limiting condition, advance care planning may be a good idea.

Advance care planning is the process of deciding what plans you want to make for your future care, often in discussion with your healthcare professional. This will help your family and carers know what your wishes and preferences are to guide the care you may need in the future.

It is acceptable if you do not wish to engage in advance care planning at this time. Be assured of our continuous support.

**How will my team know what my current needs are?**

Good communication is a key part of the GSF and you will be involved at every stage.

Your team will use a colour coding system to help them understand and provide the right care, at the right time, as your needs change.

**Feedback**

Jersey healthcare professionals are working with patients, families and colleagues to continually improve end of life care services.

We welcome and would value your ideas, suggestions and feedback. Please speak with any healthcare professional involved in your care and share your feedback comments. Thank you.
The Gold Standards Framework aims to provide:

The **Right Care**
for

The **Right Person**
in

The **Right Place**
at

The **Right Time**
Every Time

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**We all only have ONE CHANCE TO GET IT RIGHT**
at the end of our lives
and
the Gold Standards Framework will help to deliver
a ‘gold standard’ of care

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**Useful contacts and supporting information**

Specialist Palliative Care Team
Jersey Hospice Care, Mont Cochon,
St Helier, JE2 3JB
Tel: 01534 876555
(24 hours a day)
or via Jersey General Hospital (JGH)
Tel: 01534 442722
(Mon-Thurs 08.30-16.30
Fri 08.30-15.30)

Family Nursing & Home Care
Le Bas Centre, St Saviours Road,
St Helier, JE2 4RP
Tel: 01534 443600
(Mon-Fri 08.30–16.30)
Tel: 01534 442000 (JGH switchboard)
(16.30-23.00 and weekends)

Your General Practitioner (GP)

Thinking Ahead leaflet
My Advance Care Plan
Available from www.jerseyhospicecare.com

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More local information about the GSF is available at www.jerseyhospicecare.com

Aiming to achieve the best quality of life for all people nearing the end of their lives.