

Day Hospice



Have Your Say

The quality of the services we offer is regularly reviewed and we welcome your views. You may speak to any member of staff about how to feed back. This may include a questionnaire, such as 'I Want Great Care'.

This feedback can be anonymous and any information we hold on you will be treated with the strictest of confidence.



Jersey Hospice Care
your care, your choice, your time

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Photographs by Glen Perotte



We aim to help improve how you feel on a day to day basis, through support from our staff, volunteers and other patients



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'Day Hospice has allowed me to live my life to the full'

The Day Hospice is based in the King Centre at Jersey Hospice Care. It provides specialist palliative care for people with life limiting illnesses; where the focus of care has changed from cure to best supportive care. The role of the team is to ensure all people receive high quality care and support with any physical, emotional, spiritual or social issues they are finding challenging.

A unique part of Day Hospice is the opportunity to meet others in a similar situation, gaining support and guidance from one another.

What is the role of Day Hospice?

Our role is to enable people to have the best quality of life. We will do this by

- listening to your concerns about your illness and those of your family/carer
- assessing any symptoms that are troublesome, providing care and support and making suggestions of how these can be improved
- giving you the opportunity to discuss your care, what is important to you and what your wishes are about your future care
- coordinate and deliver your care, with other Jersey Hospice Care staff and community and hospital services

Who will care for me?

A team of experienced nurses, physios and other health professionals deliver a holistic approach to your care.

Your GP continues to provide your medical support. If you need to see a doctor whilst attending the Day Hospice, we will contact your GP with your permission. Jersey Hospice Care provides a free service. However, the cost of GP visits to you in Day Hospice will continue to be your responsibility, in the same way it would if you were in your own home.

What happens at Day Hospice?

You will be assessed by a specialist nurse to identify and discuss your concerns. Together you will agree on what support you need, your plan of care and what activities you would like to take part in whilst attending Day Hospice.

You may decide that during your Day Hospice day you would like to

- have advice and support from your nurse
- chat with other patients
- attend the gym for physiotherapy
- talk with a member of the Chaplaincy Team
- receive complementary therapies
- undertake an activity, such as music, arts, crafts or gardening
- visit the volunteer hairdresser or manicurist
- have help to discuss your wishes for the future

When and where is Day Hospice open?

Day Hospice is open Monday, Wednesday and Friday in the King Centre.

For how long can I attend Day Hospice?

This will depend on your needs. We would suggest you attend for a 12 week programme. During the 12 weeks, most people attend once a week. The day starts at 10.30 and finishes at 15.15.

If your needs change, we may transfer your care and support to another of Jersey Hospice Care's services or another health and social care provider. We would discuss this with you and your family, finding out your wishes and the options available.

Are you able to help me with transport?

Where possible, we encourage patients to organise their own transport to Day Hospice. If this is not possible, our Volunteer Drivers may be able to help with transport. You will need to be able to get in and out of a car unaided.

If mobility is a challenge, we will discuss alternatives with you and your family.

What do I do if I want to come to Day Hospice?

If you already receive support from Jersey Hospice Care, you can talk with our staff about attending Day Hospice.

If you are not receiving support at present, you can discuss coming to Day Hospice with your doctor or nurse who can make a referral on your behalf.

Alternatively, you can refer yourself. Telephone the Day Hospice staff, Monday to Friday for further information. We will need consent from your GP to accept the referral.

'It has been invaluable to be able to talk about my health problems and worries with a professional who has the time and also cares'

