



“Our vision is that anyone with a life-limiting or life-threatening condition - and those close to them - have equal access to the best palliative care and support, when and where they need it.”



Jersey Hospice Care

Jersey Hospice Care | Mont Cochon
St Helier | Jersey | JE2 3JB

01534 876555

Hospital Specialist Palliative Care Team

Meeting your needs in Hospital



Jersey Hospice Care

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HOW WILL THE SPECIALIST PALLIATIVE CARE TEAM HELP?

Our team of specialist doctors and nurses have extensive knowledge and skills in caring for people with life limiting illnesses. We will focus on supporting you and those close to you by providing advice and support for physical, psychosocial, spiritual or social issues to improve your quality of life.

We will do this by:

- ◆ Assessing any symptoms that are troublesome and making suggestions of how these can be improved.
- ◆ Listening to your concerns about your illness and those of your family/carer.
- ◆ Giving you the opportunity to discuss your treatment, care, and what is important to you.
- ◆ Liaising with other health care professionals and teams involved in your care.

HOW HAVE YOU BECOME INVOLVED IN MY CARE?

With your consent, your team of healthcare professionals caring for you have referred you to our team with the agreement of the ward consultant leading your care.

WHERE WILL I BE SEEN?

Our team will come and see you on the ward, where we will do a detailed assessment of your needs.

WILL THE SPECIALIST PALLIATIVE CARE TEAM LEAD ON MY CARE?

Your ward based consultant will remain the lead for your care and we work alongside them and their team to provide advice and support. During your time in Hospital your ward based team will be your first point of contact for any questions about your care.

HOW LONG WILL THE SPECIALIST PALLIATIVE CARE TEAM BE INVOLVED IN MY CARE?

Whilst you are in Hospital the team will be involved for as long as is needed. We will discuss with you when our involvement is no longer needed.

WILL I SEE THE SPECIALIST PALLIATIVE CARE TEAM WHEN I LEAVE THE HOSPITAL?

Whilst you are in Hospital the team will be involved for as long as is needed. We will discuss with you when our involvement is no longer needed.

SHARING YOUR MEDICAL RECORDS

We would like to share your medical records with your GP and Jersey Hospice Care. If you prefer for us not to share your medical records then please inform a member of the Specialist Palliative Care Team.

USEFUL CONTACTS

- ◆ Jersey Hospice Care 01534 876555
- ◆ Emotional Support Service 01534 285144
- ◆ Family Nursing & Home Care 01534 497600
- ◆ Jersey Cancer Relief 01534 618148
- ◆ Macmillan Cancer Support 01534 498188
- ◆ Dementia Jersey 01534 723519
- ◆ Parkinson's Jersey 01534 887194
- ◆ Jersey MND Association 07829 991547

HAVE YOUR SAY

The quality of the service we offer is regularly reviewed and we welcome your feedback.

You may speak to any member of staff to give feedback. Or you can formally tell us what is going well and what can be improved by scanning the QR code and completing the MYExperience survey, it will only take a few minutes to complete and feedback is anonymous.

