Jersey Hospice Care provides care and support to families in Jersey who have a child or young person, aged 18 years old or under, who are living with a life threatening or life limiting condition. We are happy to receive referrals from families who may be receiving support from professionals during pregnancy. We are also able provide support to families bereaved of a child as a result of a life threatening condition or life limiting diagnosis.

Referrals can be made directly to Jersey Hospice Care. You may be eligible for any combination of our services depending on your child’s and family’s needs.

If you would like a referral to our services, please ask your assigned health / social care professional to complete a referral form.

Alternatively you can complete our Initial Contact Form which can be found in the Children and Young People’s section of the Jersey Hospice Care website (jerseyhospicecare.com). One of our team members will then contact you to discuss your family’s needs and eligibility. You must have parental responsibility for your child or have permission from the person with parental responsibility. You will need the permission of your child if they are over 16 years of age.

Once referred, your family is allocated to a member of the Children and Young People Team who will gather the information we need from health and social care professionals. Our multidisciplinary panel then reviews your family’s eligibility and advise you, the referrer and other relevant professionals of the outcome.

The information we need includes:

* Your child’s healthcare needs
* Family support needs
* Details of other professionals involved in caring for your family
* The informal support network you have, such as family and friends.

This information helps us assess whether your child meets our service criteria and/or how we can best meet your family’s needs. You’ll be asked to give consent for us to seek and share information. This will save you having to repeat information and help us to co-ordinate care.

WHERE A REFERRAL IS DECLINED

* Jersey Hospice Care must focus on those children who meet our criteria. We cannot offer support to every child or young person referred to us. If a child is not accepted we may be able to signpost the family to other services for support.
* You can ask us to reconsider if you think there are factors we have overlooked. You can appeal against the decision of the panel by writing to the Lead Nurse for Children and Young People. This will be considered by the multidisciplinary panel who will make a final decision.
* Re- referrals are welcome at any time should your child’s condition change.

HOW TO CONTACT US

Address Jersey Hospice Care

 Mont Cochon
 St Helier
 JE2 3JB

Email CYP@jerseyhospicecare.com

Telephone 01534 780 780

 Monday-Friday 9am-5pm

Website www.jerseyhospicecare.com