



“The care, kindness, and attention to detail that’s shown from the nurses day in, day out is just so unique to your personal situation. You feel one in a million under their care.”



Jersey Hospice Care

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Living Well Team

Supporting Islanders and their families to live well with a life-limiting condition



Jersey Hospice Care

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HOW WILL THE LIVING WELL TEAM HELP?

Life can change quickly after a life-limiting diagnosis, and it is normal to feel overwhelmed. Our team of experienced nurses are here to support you and your loved ones with whatever matters most to you – whether that is managing symptoms, talking through worries, or helping with practical concerns.

We are here to help with:

- ◆ Physical challenges, such as pain or fatigue
- ◆ Emotional or psychological support
- ◆ Guidance with spiritual or existential questions
- ◆ Social or financial worries
- ◆ Planning for the future and making informed choices

Our aim is to help you live well; in the way that is right for you.



HOW HAVE YOU BECOME INVOLVED IN MY CARE?

You will have been referred by a health or care professional – this could be a nurse, a doctor, or any other health or care professional.

WHERE WILL I BE SEEN?

You can be seen wherever you normally live, or you could come as an outpatient if you prefer.

There will also be a member of the Living Well Team working in the hospital who will be able to see you there.

WHO WILL LEAD ON MY CARE?

If you are seen where you normally live, your care will continue to be led by your General Practitioner.

If you are seen in hospital, the lead for your care will be a consultant doctor.

The Living Well Team will work alongside other health and care professionals to offer additional support, and your team will – with your consent – share any relevant medical/care information about you that relates to your care.

HOW LONG WILL THE LIVING WELL TEAM BE INVOLVED IN MY CARE?

The Living Well Team will be available to you and your family for as long as you need.



“The community team provided an immense emotional support to me.”



HOW CAN YOU CONTACT THE TEAM?

Core hours for the Community Living Well Team are 8:00 – 20:00, seven days a week.

Core hours for the Hospital Living Well Team are 8:00 – 16:00, Monday to Friday.

Contact (01534) 876555.

HAVE YOUR SAY

The quality of the service we offer is regularly reviewed and we welcome your feedback.

You may speak to any member of staff to give feedback. Or you can formally tell us what is going well and what can be improved by scanning the QR code and completing the MYExperience survey, it will only take a few minutes to complete and feedback is anonymous.

