



“The information and support you gave me helped answer the questions I was too afraid to ask.”



Jersey Hospice Care

Jersey Hospice Care | Mont Cochon
St Helier | Jersey | JE2 3JB

01534 876555

Specialist Palliative Care Team

Providing dedicated
specialist care and support
to patients and families



Jersey Hospice Care

www.jerseyhospicecare.com

administration@jerseyhospicecare.com

[f](#) [@](#) [in](#) [@jerseyhospicecare](#)



HOW WILL THE SPECIALIST PALLIATIVE CARE TEAM HELP?

Our team of doctors and nurses have extensive knowledge and skills in caring for people with life limiting illnesses. Our role is to provide advice and support with any physical, psychological, spiritual, or social issues, supporting you and your family to improve quality of life.

We will do this by:

- ◆ Assessing any symptoms that are troublesome and making suggestions of how these can be improved.
- ◆ Listening to your concerns about your illness and those of your family/carer.
- ◆ Giving you the opportunity to discuss your treatment, care, and what is important to you.
- ◆ Liaising with other health care professionals and teams involved in your care.
- ◆ Supporting dignified end of life care.



HOW HAVE YOU BECOME INVOLVED IN MY CARE?

Your GP or hospital doctor referred you to our team.

WHERE WILL I BE SEEN?

Our team are based at Jersey Hospice Care and make visits island-wide. You can be seen in your own home, nursing home, or residential care home, and we hold outpatient clinics at Hospice or the hospital. You can also be seen in the hospital if the ward team request this.

WILL THE SPECIALIST PALLIATIVE CARE TEAM LEAD ON MY CARE?

The team will lead your clinical care if you are in the Hospice In Patient Unit. If you are in the community, your care is led by your GP. In the hospital, your care is led by the ward consultant and supported by our team if needed.

HOW LONG WILL THE SPECIALIST PALLIATIVE CARE TEAM BE INVOLVED IN MY CARE?

It is not possible to know for certain, it will depend on your needs. It may be for a short time while we reduce any troublesome symptoms or longer if required. If our support no longer appears to be needed, we will talk with you about this.



“Your support was incredibly important at a very difficult time.”



HOW CAN YOU CONTACT THE TEAM?

By telephoning Hospice on 01534 876555 and asking to speak to one of the Specialist Palliative Care Team. The team work 09:00-17:00 Monday to Friday.

HAVE YOUR SAY

The quality of the services we offer is regularly reviewed and we welcome your views. You may speak to any member of staff about how to give feedback. This feedback can be anonymous, but any information we hold on you will be treated with the strictest of confidence.

