

THE DIFFERENCE YOUR HOSPICE CONTINUES TO MAKES FOR ISLANDERS

With your support, and that of our amazing colleagues and volunteers, together we continued to make a crucial difference to the lives of islanders throughout 2022. You can read about some of the key achievements below or view our annual report in full at www.jerseyhospicecare.com/annualreport.

In partnership with Government of Jersey, we led on the creation of the island's first ever end-of-life strategy – as Jersey's population will continue to grow and to age, the need for Hospice's palliative care services will only increase. Our work and discussions with Government and with the End of Life Partnership Board (a group of key professionals from across the statutory and voluntary sectors), are approaching resolution and we are confident will provide the blueprint for Jersey to aspire to the best possible service for all islanders approaching the end of their lives, and their families.

We made significant progress in addressing our financial situation where the challenges of Covid in particular resulted in Hospice experiencing significant deficits in 2020 and 2021. Through selective efficiency savings and increased income generation, we reduced that deficit significantly in 2022 and are on course to return to a balanced budget in 2023.

Together, with your continued support, we have the opportunity to create a truly world class palliative care service for all islanders. We cannot do what we do without you. On behalf of our committed and passionate colleagues and volunteers, and all the patients and families we support every day, a very big thank you.



Mike Palfreman, Chief Executive

HOW YOU MADE A DIFFERENCE IN 2022



851 islanders received care



164 sessions of respite to 8 lifelimited children and young people



360 individuals received bereavement counselling or emotional support



1,733 home and community visits by our Specialist Palliative Care Team

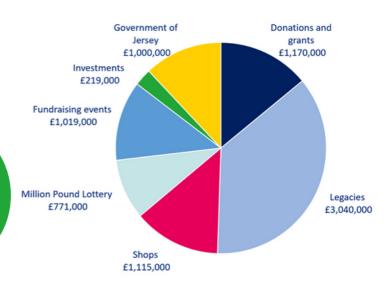
I felt a sense of calmness and hugely reassured by the Hospice team and the superb care they gave her - Family member

WHERE OUR MONEY CAME FROM IN 2022

OUR VOLUNTEERS

Volunteers are integral to daily life at Jersey Hospice Care, and we couldn't do what we do without them. From helping at our stores and fundraising events, in our gardens, at our reception, on the Inpatient Unit or with our bereavement counselling service, we are grateful for their kind gift of time.

> Volunteers provided over 25,000 hours of unpaid support (equating to 13 full time staff)



LOOKING TO THE FUTURE



In 2022 we celebrated the 40th anniversary of Hospice providing care to our first patient, and we remain committed to our belief, that everybody in our community with a life-limiting condition, regardless of diagnosis, should have access to the highest standard of palliative care, and that it should always be free.

As we look forward to the next 40 years, and both the exciting and challenging times that lay ahead, we will continue to reinforce our key messages, that:

- Your generosity is vital to Hospice, and it is equally important that we continually look at how we spend that money as effectively as possible and do not waste those resources.
- More Government funding is essential to ensure Hospice remains sustainable into the future, but this will never be our main source of income.
- Jersey Hospice Care is and will always remain an independent charity governed by our own, independent Council of Trustees.
- The need for income from fundraising and retail, our two primary sources, will continue and will increase.

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We are heartbroken to have lost her but comforted that we were able to fulfil her wish to die at home. It was not easy but all the team at Hospice made it possible. We are so very grateful to them all **Family member**



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